

## **Hursley Parish Fibre Broadband and Internet Access - Update 20/8/2017**

**Hursley Parish now has Superfast Internet Access - 41% of residents current have access (but you have to upgrade), 7% will have access very soon and 52% do not currently have access.**

During the recent Parish Plan process a question about Broadband was asked.

There were 263 responses with 95% reporting that they had access to the internet, 92% use the internet regularly and 83% felt competent to get the best out of their internet access.

However, 17% did not feel competent to get the best out of the service. If you were one of these then please contact us below and we'll try to help. Also try some of these tips from Ofcom first <https://www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/advice/broadband-speeds>

150 households or 64% did not feel that the internet speed was fast enough for their use and would use it more if it were faster. Well, now it is, for some.

If you want faster internet you will need to upgrade. It will not happen automatically. BT are enabling and upgrading the technology but you will need to upgrade or choose a different supplier and service level. To switch to fibre will be slightly more expensive than now, and this service is either already available or is expected within the next 10 months.

Obtaining information from BT Openreach who own the infrastructure is incredibly difficult and they will not discuss the timescales.

BT will not be installing fibre to your property but to a local 'cabinet'. The existing copper cable to your house will remain in use.

### **Outside Hursley Village**

If you **don't** live in Hursley Village or Standon/South Lynch your service will already be supplied via a 'cabinet' that is already fibre enabled. This means that you **MAY** already be able to order 'Superfast' broadband. This service is gradually being commissioned.

Currently 68% of residents have the potential to access Superfast Broadband with a further 15% coming on stream in the next couple of months. The balance of 17% are in Standon and South Lynch, these are affected by progress in the Village and there is no date yet.

**Go here to check now.** <https://www.homeandwork.openreach.co.uk/>

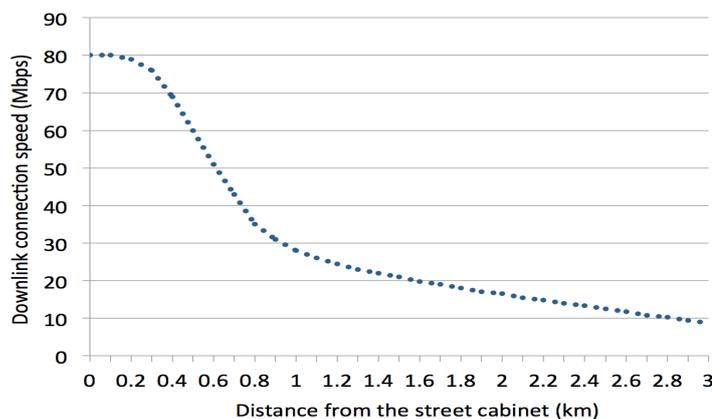
The quality and length of the copper cable connecting your house to your 'cabinet' can have a significant effect and you should be aware of this as we live in a very rural area. BT has no current plans to upgrade the cables to your house. In future you

should be able to purchase a new cable (which will generally be fibre) from your local cabinet to your house. Currently if you live over 1Km from your 'cabinet' then you will NOT benefit from a fibre service, but you may be able to upgrade to ADSL2+. See the chart below.

Many Hursley parish properties will be a significant distance from their local 'cabinet' and will therefore not benefit fully from fibre technology, but equally some will be very close and benefit significantly. BT are continuing to consider how to improve this but its always a question of cost in a large area with few properties.

To estimate the distance to your local cabinet, and therefore the impact of distance, check on this link <http://www.dslchecker.bt.com> to identify which 'cabinet' you are connected to. It will be Braishfield 6 (Centre of Braishfield), Chandlersford 2,3,6 or 7 (Hocombe Road), Winchester 11 (A3090 near Pitt), Winchester 50 or 20 (Near the junction of Sarum Road and Kilham Lane) or Hursley 1 (Hursley Village)

What download speed can I expect from fibre broadband?



### **In the Village of Hursley and Standon**

In the village 29% of residents currently have access to Superfast Broadband with an additional 4% planned in the next couple of months.

In Hursley we have one 'cabinet' near Meredun Close and an exchange in Collins Lane. This would have originally been installed because it was cheaper to link everyone directly to the exchange rather than introduce 'cabinets'. We have what are called EO lines (Exchange Only lines) meaning they go directly from a house to the exchange.

Most houses along Main Road from John Keble School to Lychgate on the west side and most of Meredun Close have access to Superfast Broadband. There are a few properties which do not yet have access, ask us if you want to know if you are one of them.

The rest of us did not have a fibre enabled 'cabinet' at our exchange until recently. This has now been installed but not yet connected so all our old lines from the

exchange have to be reconnected to the new 'cabinet'. This is a complex process requiring detailed planning which is why its not happened already.

The Hursley upgrade is scheduled in Phase 4 of the Hampshire Broadband plan between now and June 2018.

Only once this is completed we will all be able to take advantage of Superfast broadband. Speeds would be up to 80 Mbps or 4 to 5 times current ADSL2+ speeds. However, you will still be restricted by how far you are from the Hursley 'cabinet'.

To check on progress at the Hursley BT Exchange, click on this link -  
<http://www.telephone-exchange.co.uk/Hursley-STHRSLY.html>  
<https://availability.samknows.com/broadband/exchange/STHRSLY>

### Costs

**We have only looked at BT and Plusnet (Plusnet are owned by BT) as providers, others are not yet available.**

**All include the monthly BT line rental of £19**

**Checks the deals yourself as the add-ons and offers seem to change all the time**

#### From BT <http://www.productsandservices.bt.com/products/broadband-packages/>

ADSL2+ Up to 17Mbps - Unlimited download  
£10 up-front  
£30 pm for 12 months then £43 pm

BT Infinity Up to 38Mbps - **Limited to 30Gb downloads pm**  
£60 up-front  
£25 pm for 12 months then £35 pm

BT Infinity Up to 52Mbps - Unlimited download  
£60 up-front  
£35 pm for 12 months then £50 pm

BT Infinity 2 Up to 76Mbps - Unlimited download  
£60 up-front  
£45 pm for 12 months then £56 pm

#### From Plusnet <https://www.plus.net/home-broadband/fibre/>

ADSL2+ Up to 17Mbps - Unlimited download  
Nothing up-front  
£28 pm for 12 months minimum (plus £50 cash back)  
£10 up-front  
£30 pm for 18 months minimum

Unlimited Fibre Up to 38Mbps  
£25 up-front  
£32 pm for 12 months minimum  
or £36 pm for 18 months minimum

Unlimited Fibre Extra      Up to 76Mbps  
£25 up-front  
£37 pm for 12 months minimum  
or £41 pm for 18 months minimum

If you have any questions or would like any further advice on how to improve your broadband speed then we would be happy to help. Please email us.

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