HURSLEY VILLAGE FLOOD PLAN

Introduction

Hursley village is occasionally affected by both groundwater flooding and flash flooding. Groundwater flooding occurs when groundwater levels rise more than 43m above the Environment Agency's datum point. Previous groundwater flooding events have taken place between December and April. Flash flooding is caused by rainfall exceeding the capacity of the storm drains and can occur at any time. The affected area is limited to Main Road and South End Close as flooding does not affect outlying areas. The purpose of this plan is to detail precautions that may reduce the severity of any flooding event and which need to be routinely carried out, and the steps that should be taken if flooding occurs. It is based on experience of dealing with the particular patterns and consequences of flooding in the village.

Flood Management Group

Hursley Parish Council has established a Flood Management Group (FMG) to deal with both proactive and reactive responses to the flooding threat.

The FMG consists of:

Eleanor Bell

Louise Hedges

Martin Waldron

Richard Baker

Michael Arthur

Every flooding event is different and the FMG will respond according to the exigencies of any given situation. There are, however, trigger points in terms of the annual weather cycle, ground water levels as measured by the Environment Agency, and the appearance of ground water at low points in the village, each of which will require the FMG to carry out specific actions as follows:

The FMG will meet each **September** to:

- Check that the maintenance schedule (Appendix B) has been completed;
- Consider whether the Parish Council should be pressing for preventative measures such as the lining of drains;
- Review the Flood Plan and make any recommendations to the Parish Council for updates and amendments:
- Make recommendations to the Parish Council regarding preventive measures and any purchases of equipment;
- Make contacts with the agencies listed in Appendix D to ensure that names, numbers and mutual expectations have not changed;
- Update e-mail addresses of vulnerable properties;
- Update list of volunteers
- Consider the general level of awareness about the undesirability of discharging cooking fat into the foul water system.

Should the likelihood of flooding increase, the FMG will react to the following trigger points:

Trigger 1 - Environment Agency reports ground water level at 42m above datum

- Make contact with vulnerable properties by e-mail or by visiting if e-mail is not available;
- Check all drains and gullies;
- Issue general advice about activities likely to cause blockages;
- Confirm list of volunteers.
- Southern Water have stated that, at this point, they will endeavour to place on standby a suitable portable pump. The flow in the sewers will be monitored and if it threatens to cause wastewater flooding of property or restricted use of sanitation facilities, Southern Water will advise the Environment Agency that a pump is to be brought on site and an emergency discharge of dilute wastewater is likely to be required to protect property. The operation of the pump will be subject to the prevalent conditions and meeting the requirements of the Regional Protocol and Guidance Note on Surcharging Sewers, jointly agreed by the Environment Agency and Southern Water in September 2002.

Trigger 2 - Water appears in the dell at 2 South End Close and, shortly thereafter, in the Dolphin cellar

- Provide urgent warnings and offers of assistance to vulnerable properties;
- Begin to liaise with the authorities listed in Appendix A.

Trigger 3 - occurrence of flash flood or widespread groundwater rising in cellars

In the event of a major flooding event, precise effects are unpredictable so FMG will need to react flexibly. However the FMG will, as a minimum:

- liaise with the Environment Agency, Hampshire County Council, Winchester City Council and Southern Water emergency support groups to enable them to advise and assist affected property owners and to encourage them to carry to fulfil their responsibilities as set out in Appendix A;
- monitor the effects of rising groundwater levels on essential services (highway access and drainage, electricity, gas, telecommunications, water and sewage) and properties in the village;
- maintain a close watch on elderly and infirm residents in the high risk areas of the village;
- keep people informed of what is going on and act as the focal point for the local media when appropriate;
- co-ordinate the provision of help for householders having to move furniture and other personal effects out of harm's way;
- maintain a comprehensive record of events leading up to and during the flood;
- disseminate information about any grants or rebates available to householders to offset losses caused by the flooding.

Appendix A

Authorities Involved

The organisations and authorities likely to be involved during a flooding event in Hursley and their primary responsibilities are listed below:

Environment Agency

- issue groundwater level information
- receive and record details of all flooding incidents
- monitor the situation and advise other organisations
- deal with emergency repairs and blockages on main rivers and own structures
- respond to pollution incidents
- advise on waste disposal issues

Hampshire County Council

- co-ordinate emergency arrangements
- maintain safe conditions on the roads (HCC Highways)
- put flood warning signs on the highway (HCC Highways)
- organise road closures and traffic diversions (HCC Highways)
- clear blockages on highway drainage systems as appropriate (HCC Highways)
- take action to protect property from flooding by water from the highway where there is a failure of the highway drainage system, subject to other network priorities (HCC Highways)
- provision of temporary shelter (prepared rest centres) and welfare services
- provision of public information

Winchester City Council

- assist HCC in their co-ordinating role
- flood warning dissemination (by local agreement with Environment Agency)
- emergency assistance (s138 LGA 1972) provide sandbags
- clear blocked watercourses etc. (land drainage act powers)
- environmental health issues pollution
- blocked road channels & gully gratings street cleaning
- emergency planning support groups
- provision of portable toilets where necessary

Hampshire Fire and Rescue Service

- rescue
- respond to all emergency incidents as required
- assist the populace where a need is identified and the use of fire service personnel and equipment is relevant

Southern Water

- emergency overpumping or tankering at pumping stations
- clearing blockages in public sewers and outfall grills
- repairing burst sewage and water pumping mains

• take action to protect property from flooding by water from the public water mains or discharges from the public sewerage systems

Electricity, gas and telecommunications providers

- attend to emergencies relating to their service at properties which put life at risk as a result of flooding
- attend to flooding emergencies at their own service installations
- preserve supplies. Failure of electrical supply to those using pumps could have serious consequences

Appendix B

Maintenance Schedule

Gullies

These are cleaned by HCC annually in October. This includes all locations e.g Meredun Close, Collins Lane and Port Lane but not Pelican Court which is cleaned every three years (2019, 2022, 2025 etc). The soak-aways in South End Close are cleared on demand but were last cleaned on 12 October 2016.

Pipework

This not regularly inspected or cleaned but HCC will respond if problems are reported.

Roadside drainage ditches: Poles Lane and A3090 between Hursley and Standon

Landowners are responsible for maintaining the ditches adjoining their land and for the culverts beneath entrances leading onto their land from Poles Lane. However, HCC dug out all of the ditches at their own expense in 2016. The enforcement authority is HCC. HCC is responsible for maintaining culverts beneath the road but will only do so where a blockage is reported.

Foul Water System

This is the responsibility of Southern Water. It is believed that they do not carry out any regular maintenance actions other than in relation to the pumping stations in Main Road and South End Close. However, in 2015, they invested £80,000 to survey and repair 80m of sewers and seven manholes in the Meredun Close, South End Close and Main Road areas of the village following the record-breaking wet winter of 2013/14. A particular problem in the past has been blockages caused by accumulations of cooking fat emanating from households and businesses. A programme of promoting public awareness to reduce discharge of cooking fat into the foul water system needs to be maintained.

Flood Management Group Actions.

September - check Poles Land ditches and culverts and contact landowners if maintenance is required

Check culvert under Poles Lane and contact HCC if maintenance is required.

Check whether the soak-aways in South End Close need clearing

Check the collection chambers at the top of Poles Lane

Review measures to reduce discharge of cooking fat into the foul water system.

End of October - check that gullies have been cleared.

Appendix C

Flood Risk Areas

The following are the **Flash** flooding risk areas in Hursley village: Main Road — Highway and cellar flooding.

The following are the **Groundwater** flooding risk areas in Hursley:

Main Road (North End), Port Lane and Collins Lane —Cellar flooding; threat to ground floor rooms.

Main Road (South End) — Cellar flooding; threat to ground floor rooms; toilet and wastewater problems.

South End Close — Garden flooding; sewage contamination.

Appendix D

Contacts list

Hampshire County Council (HCC) contacts

Emergency Office 01962 846846

Gina Chandler Gina.chandler@hants.gov.uk

Highways Engineer HCC 01489 897501 / 01489 891038.

Highways Support 01962 794719

Paul Prowting <u>fwm@hants.gov.uk</u> Flood & Water Management Team 01962 846730/ 845479

Cllr Eleanor Bell 01962 775521 (District Councillor) 07876230600 Cllr Jan Warwick 01962 775840 (Hampshire County Councillor) 07717104236

Cllr Brian Laming

(District Councillor) 01962 862487

Sand Bags from WCC/HCC 01962 840222

Flood Defence equipment from Blue Pages - an independent directory of flood protection products approved by the National Flood Forum. www.bluepages.org.uk 01299 403055

Emergency numbers

British Gas 0800 111999

Electricity Emergencies 105

 South Electricity
 0800 02727282 or

 (SSE Power)
 0345 0721905

 Southern Water
 0330 303 0368

 Environment Agency
 0345 9881188

Parish Council Contacts

Elizabeth Billingham (Clerk) 07512 600039 or clerk@hursleypc.org.uk David Killeen (Chair) 07834 128494

HCVA Contacts

Richard Baker (Chairman) 07766511487

Pitt Residents' Association Nick Molden 07765105902

Hursley Flood Management Committee contacts

Cllr Eleanor Bell 07876230600

Ms. Louise Hedges 01962 775168 or 07734051006

Mr. Martin Waldron 01962 775309

Mr. Richard Baker 07766511487

Mr. Michael Arthur 01962 775157 or 07780802880